

Webinar: Workplace uses of Negotiation and Mediation Skills

On 12 July 2023 (Wed)

(CPD0707/2023)

Conflicts in the workplace need careful handling. Mediation skills offers important benefits to resolve workplace conflicts. The webinar mainly focuses on the learning and application of mediation skills to handle workplace common relationship issues that arise in the workplace. It also highlights, with a view to creating a sustainable and harmonious working environment



Content:

- Understanding the nature of workplace conflicts
- Workplace applications of mediation skills
- Theories and trend of mediation
- Benefits of using mediation skill in the workplace
- The process and roles of mediator
- Mediation skills and practices for conflict resolution
- Handling troubles and troublemakers in bargaining
- Case reviews and situation studies

TIME

9:30am - 5:00pm

VENUE

HKMA office (TBC)

FEE

\$1800

SPEAKER

Practising Barrister(s)

MEDIUM

Cantonese (with English materials)

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For enquiries, please contact us at email@hklti.hk or on +852 2869 6322.**Event Name:** Hybrinar: Workplace uses of Negotiation and Mediation Skills**Event Code :** CPD0707/2023**Please tick as applicable in relation to the registration fee.**HKLTI Member: ☐ I enclose a cheque of **HKD1,620.00**. Non-Member: ☐ I enclose a cheque of **HKD1,800.00**.I may be contacted via the details provided below. I understand that the organiser(s) intends to use my below email for sending me their training / event information organised / supported by them and **I may object to such use by ticking the box below.**

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